Are you sociable and interested in other people's comfort when in groups?

You could be really helpful by welcoming and engaging with new faces at CAMRA events so that they feel at ease and enjoy themselves.

The role involves

- Making it obvious that the branch is present, to reassure members attending for the first time that they have found the right people or event.
- Keeping an eye out for people who might be looking for the branch, approaching them and making them welcome with a friendly greeting and conversation.
- Explaining what the branch is doing and what is going on.
- Introducing newcomers to other people within the branch.
- Making the chair of a meeting aware that there is a new face present, to welcome them.
- Asking for their email before they leave, so long as they are happy to hear from the branch, and dropping them a line afterwards about future activities.

Useful skills and knowledge

- Good interpersonal and communication skills.
- Access to a computer/tablet and the internet.
- Knowledge of the branch.

Time commitment

- At the meeting, look after newcomers when they appear.
- Afterwards, follow up with an email.
- Possibly commit to attend another event where the person might be present to provide a friendly face.

Information and support

- Helpful information can be found in the Volunteers' Area of the CAMRA website.
- For assistance, please contact your <u>Branch Chair</u> or <u>Regional Director</u>.

You can also contact volunteer.services@camra.org.uk

